

**Preliminary LSC Evaluation Questions  
2002 & 2003 TIG Grants for Projects in Infrastructure Category**

Listed below are the questions that 2002 and 2003 TIG grantees with projects in the infrastructure category should answer as part of their evaluations. Depending on the specific nature of particular projects' goals, some of these questions may not apply to certain grants.

1. To what extent does the new system:
  - Increase the quality and quantity of services provided to clients?
  - Improve the efficiency and effectiveness of program staff?
2. What quality control systems have been established to assess the services provided under the new system and, if necessary, identify appropriate system modifications?
3. Do the new system's primary hardware/software components perform as expected/promised? Are the new system's primary hardware/software components appropriate given the project's specific programmatic goals?
4. To what extent, and under what conditions, can the system be usefully replicated by or for use of other legal services providers?