

**Preliminary LSC Evaluation Questions  
2002 & 2003 TIG Grants for Projects in Pro Se Category**

Listed below are the questions that 2002 and 2003 TIG grantees with projects in the pro se category should answer as part of their evaluations. Depending on the specific nature of particular projects' goals, some of these questions may not apply to certain grants.

Note: The following questions will be limited to the appropriate substantive law areas.

1. To what extent does the new system:
  - Increase the number of clients who file pro se?
  - Increase the number of individuals from special populations (such as those with limited literacy, limited English proficiency, major racial and ethnic groups and individuals with disabilities) who file pro se claims?
2. To what extent does the system increase the ability of clients to effectively pursue pro se actions?
3. To what extent does the system increase the court's efficiency in processing pro se cases?
4. At what cost are services provided?
5. What quality control mechanisms have been established to assess the services provided to clients under the new system, and, if necessary, identify appropriate system modifications?
6. Do the new system's primary hardware/software components perform as expected/promised? Are the new system's primary hardware/software components appropriate given the project's specific programmatic goals?
7. To what extent, and under what conditions, can the system be usefully replicated by or adapted for use of other legal services providers?