Evaluation Blogging

Improve Your Practice, Share Your Expertise, and Strengthen Your Network

Think Tank at #Eval13 in Washington, DC Saturday, October 19, 2013 from 9:50 – 10:35 am in the International Ballroom Center

Ann K. Emery Chris Lysy

Susan Kistler Sheila B. Robinson

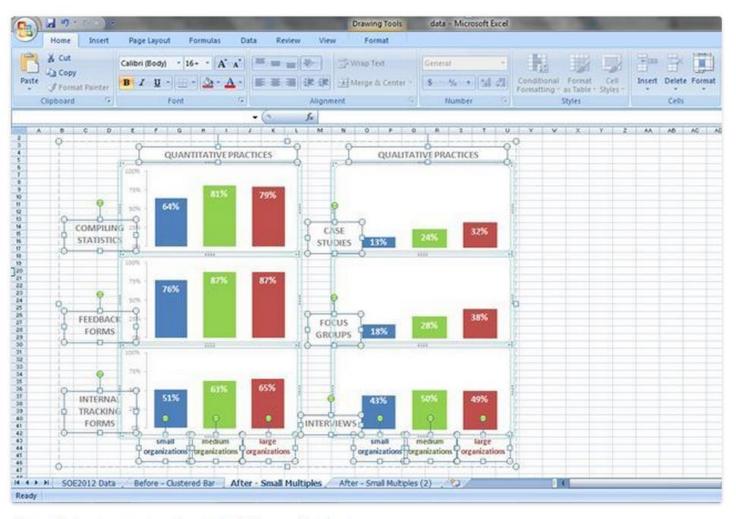
Ann K. Emery

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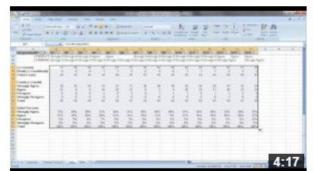
...is that we're going to make six separate clustered bar charts. When we copy and paste the charts from Excel into PowerPoint or Word, they'll look like a single cohesive chart.



Six small charts come together to look like one big chart.

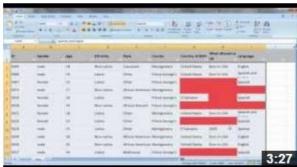
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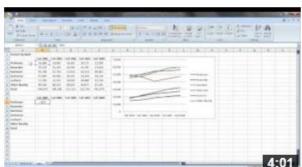
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Building an Evaluation Culture with Top Ten Lists

2 Replies

Hi, I'm Corey Newhouse, the Founder and Principal of Public Profit. We help public service organizations measure and manage what matters. As the leader of an 8-person evaluation firm, I think often about staff training and common organizational practices.

Anyone who has been in the field knows that there are hundreds of tips and tricks that we pick up along the way, ranging from the global ("Don't falsify your data") to the very local ("Meg the attendance clerk always has the file you want").

And, to complex-ify things, one person's "must-do-every-time-without-fail" tip is another person's "what-the-heck-are-you-talking-about?" non-tip. So what's an evaluation team to do?

Our team recently developed a "Top Ten Tips for Evaluation at Public Profit" in order to codify the most important of these practices for our work. To develop the list, each member of the team drafted as many tips as they wanted, and we discussed the tips as a group. We were able to whittle our list down to a set of tips that we agreed were essential to our work.

PUBLIC PROFIT'S TOP 10*2 EVALUATION TIPS

It's probably been done before.

- > Check the evaluation plan and last year's
- > When something seems like it's taking forever, double check to see if there's a better way. Unless the better way takes

Planning now saves heartbreak later.

- Ask, "Who is audience for thi designing surveys, reports an presentations.
- Pre-slug surveys and cover sh Use "other" as a survey respo
- sparingly.

 Always run frequencies to ma secived what you expect. Ad ecording to the oddities you

The best Ignite presentations are when the presenter stumbles over words [Guest post by Kevin Flora]



who watched, recorded, edited, and uploaded all 56 Ignite sessions from the 2012 AFA conference

Ignite sessions... a presentation format started by O'Reilly that I thought would never stick around. The more I conduct my own presentations. I feel as though the audience engagement and personal enthusiasm is a direct reflection of my content. If this theory holds true, then the Ignite format should be more prevalent due to its ease of producing laughs and forcing the presenter to stay on top of their information. Essentially, there are 20 slides. Each slide advances automatically every 15 seconds whether the presenter is ready or not. Are you doing the math? Yes, it's a 5minute presentation.

The one thing I love about this format is the first-time presenter! When initially signing up, the thought is, "How hard could this be? Five minutes? That's easy enough." Well... I have found that it takes just as long to prepare for these 5 minutes as it does a 45-minute presentation, if not longer. Everyone wants to look at notes or the presenter view on the PowerPoint screen, but the best presentations are when the presenter stumbles over words, gets behind (or ahead) on their timing, and forgets why he/she used a particular image in their slide deck. I have heard that the more Ignite presentations an individual does, the less interesting they are to the audience because of

A few things I wish I knew about evaluation before I jumped in head first... [Guest post by Karen Anderson]

Hello! My name is Karen Anderson, CQI and Compliance Associate at Families First and American Evaluation Association <u>Diversity Coordinator Intern</u>. I've been an evaluator for 2 years and I've realized the evaluation journey that I set out on will need some CPR along the

I have a passion for evaluation, but there are a few things I wish I knew before I jumped

1. Creativity is rewarded and vital for engagement of various stakeholders.

If your evaluation role(s) do not include working with living, breathing human beings this may not apply to you. Initially I did not think the two went together very well...

I'm Bob and my hobbies include making graphs and charts...long lonely walks on the beach, and



Exploring the Non-Profit Paradox - Evaluation and Non-Profits [Guest post by Jamie Clearfield]

Hello, I'm Jamie Clearfield from the Collaborative for Evaluation and Assessment Capacity (CEAC) at the University of Pittsburgh.

Having had the privilege to work with a range of community-based organizations (CBOs) and non-profit organizations in the United States and internationally. I have been continually struck by the ingenuity of organizations to work towards program goals, as well as a lack of understanding of the role of evaluation in the work.



I get it - small community organizations and non-profits are often (if not nearly always) in the fight for their survival - another crisis is always at the end of another email, phone call, or text message. How many times was I working in another country when I would get a text message from the director of a school I work with that the feeding program funding has been cut, we were about to be evicted, or a program partner decided to "go in a different direction"? Incorporating evaluation into the existing chaos - particularly when much of the program staff is unsure of what evaluation is, how it is conducted, or what it can mean for the organization - can be a difficult sell, even to the most innovative of organizations. Yet

Preempting Conflict in Evaluation [Guest post by Patrick Germain]

1 Reply



Hi evaluators! My name is Patrick Germain and I am the Director of Program Evaluation and Quality Assurance at Project Renewal, and the Founder and Director of Performance Management Professionals, a community of practice based in New York City on issues of Performance Measurement and Management and Evaluation.

is often the decisive factor in whether evaluations get used. This is the second of three blog posts on how I navigate and influence organizational politics to ensure that

Organizations are rife with politics, and politics

evaluation is appropriately supported and used in decision making. You can read last

Week Two: Preempting Conflict in Evaluation

I was once told that I had an "excess of diplomacy." Although my boss's tone implied criticism, I took it as a compliment! In my role as an internal evaluator, diplomacy is a must. It takes a long time to gain the trust of program staff, and if you aren't careful it can all vanish quicker than you can say "But correlation is not causation!"

Let me share a story of how I prepared for presenting my first evaluation to the organization's senior leadership. I knew there were big risks and big opportunities in this first experience - so I dipped into my "excess of diplomacy" and put it to good use:

Long before any evaluation was conducted, my first goal was to train the managers to

Learning Evaluation through Apprenticeships [Evaluation musings by Cindy Tananis]

Greetings! I'm Cindy Tananis. The folks at the University of Pittsburgh's Collaborative for Evaluation and Assessment Capacity (CEAC) have been thinking about blogging for some time now - and we've decided that if EVERYONE starts their OWN blog, then its hard to talk ACROSS blogs, so we've decided to add some of our thinking here with Ann's blog!

First. Let me do something that we think is really important in evaluation: CONTEXTUALIZE! Before you can really understand findings from evaluation, you have to understand context. Here's ours! We are a university based (University of Pittsburgh), evaluation group (of faculty

and doctoral students in the School of Education) that works with folks who are trying to make a difference in the world of learning for children and adults. Our work spans lots of ranges — small to large scale, quant to qual focus, formal to informal settings, school based to community based — and more. Lam the founder and Director of CEAC and also am an Associate Professor in Administrative and Policy Studies at Pitt, specializing in evaluation and educational leadership studies. All of our evaluators are doc students studying some aspect of education, though that too represents a broad range of interests.

Cindy Tananis, Director, Collaborative for Evaluation

and Assessment Capacity at the University of Pittsburgh

Now - on to the more typical bloglike entry!



Fun, right? Just do the best you can not to be that guy!



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Jul/13

Susan Kistler on 4 Ways to Make the Most of Evaluation 2013 – Even if you cannot attend

1 Comment · Posted by Susan Kistler in Uncategorized

Good day! I am **Susan Kistler**, the Evaluation 2013 conference program coordinator and American Evaluation Association Executive Director Emeritus. Today, I'm writing about 4 ways to make the most of the conference even if you cannot attend in person.



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Sectomber 15: Shireh Hooft on Common Desktop Software for Qualitative Date Analysis Part II: Microsoft World's Qualitative Mode: Interviews or Participant Observation Nation (1)

September 20 Vardhani Rathala on Managina Conflict Pollovina Negative Evaluation Findings (3)

September 19 Carlo Hilloms on Thoughtful Tokions of Appropriation to Encourage Study Participation (3)

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We're very excited to learn from you! If you work or study in the evaluation field, have hot tips, cool tricks, rad resources or lessons learned of interest to evaluators, and would like to contribute to aea365, please consider submitting a draft contribution. Posts should:

- · Be written in first-person prose.
- Be short approximately 250-400 words and absolutely no more than 450.
- Focus on topics that will be of interest to a range of evaluators, not just on the work that you are doing.
- At the very beginning, include a 1-3 sentence introduction to you and the general theme of your Tips, Trick, Resources, or Lessons Learned (but, you don't have a lot of space and this isn't all about you – keep it short and focused)

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Chris Lysy

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On Interactive Data Visualization, Illustrated

chris lysy · 7 comments



This past week the latest edition of New Directions for Evaluation started hitting mailboxes. The issue covers Data Visualization in Evaluation (it's part 1 of 2). In it you'll find an article written by yours truly on recent developments in ... [Continue reading]

filed under: data visualization, social media · tagged with: amanda cox, audience, ben fry, ben shneiderman, data visualization, eric rodenbeck, interactivity, visual information seeking mantra

22 bloggers with advice for researchers and evaluators, illustrated

chris lysy · 21 comments

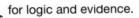


UPDATE This post really struck a nerve. I want to thank everyone who has read it and shared with others. Now you can get a take home pdf version, just download it here. I really think that you should blog. That whatever is getting in ... [Continue reading]

filed under: blogging, evaluation, research · tagged with: advice, ann emery, beth kanter, blogging, bonnie koenig, chi yan lam, david henderson, ewen le borgne, henry jenkins, jamie clearfield, jane davidson, jara dean-coffey, jessie daniels, karen anderson, lisa wade, molly engle, molly hamm, nathan yau, pablo rodriguez-bilella, robert kosara, seth godin, sheila b robinson, stephanie evergreen, tom murphy

Computer Simulation in Evaluation

chris lysy · 8 comments



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chris lysy • 7 comments

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Emery Evaluation: Dataviz Challenge #6: Unit Charts

october 11, 2013 by ann k. emery

Lately I've been feeling let down by summary statistics: the min and max, mean and median, quartiles and standard deviation... They do their job well enough. Summary statistics tell a summary. An aggregate story, bringing all the messy ... [Continue reading]

 tagged with: data collection, analysis, and reporting, data visualization, dataviz challenge, excel elbow grease, excel for evaluation, histogram, unit charts

Genuine Evaluation: Genuine Evaluation, Real Evaluation, Better Evaluation, Actionable Evaluation

october 10, 2013 by patricia rogers & jane davidson

Recently we've noticed that, not surprisingly, some people have been confused about the difference between genuine, real, and better evaluation. Let's clear that up. Genuine Evaluation The blog you're currently reading and a set ... [Continue reading]

Development that Works: Five steps you need in education evaluation

october 10, 2013 by francisco mejía

One thing that you probably needed when you first learned how to count was your ten fingers (or twenty if you count your toes too). So it is very handy that the IDBs new Guide on evaluating education projects comes in five steps. Not easy steps, mind ... [Continue reading]

 tagged with: education, guidelines, impact evaluation, randomization, rosangela bando, social impact measure

Visual Brains: A little sketch on Performance Management and Evaluation

october 10, 2013 by sara vaca

Even though I'm quite busy with work and preparing my trip to D.C. (yey!!!), I wanted to elaborate another infographic I had promised myself to do, even though it is still mainly a draft... When you have a background like mine (trained in ... [Continue reading]

• tagged with: data visualisations, evaluation, infographics,

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Communication in Evaluation: a Q&A with Kelci Price and August meeting preview

august 7, 2013 by chris lysy · leave a comment

On Friday, August 16 we'll be meeting at the usual spot (RTP Marriott) for our August meeting. Book club will start at 10 AM, professional development session at 11 AM, and the networking lunch in Newton's Restaurant at 12 PM.

Send an RSVP to Amy Germuth (agermuth @ gmail . com) if you plan to attend.

This month we'll be doing something new, beaming in Kelci Price via Webinar to lead our professional development session. I have a little pre-meeting Q&A down below, here's the preview.

Communication in Evaluation: Professional Development Preview

Communication in evaluation involves evaluators translating complex data into understandable information for stakeholders. It sets the stage for the utilization of evaluation findings, so is a foundational skill for all evaluators. In recent years there has been a renewed focus on how to better communicate evaluation findings in ways

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Communication in Evaluation: a Q&A with Kelci Price and August meeting preview

Coming Soon!



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GOOD(EVALUATION) READS HAPPY (EVALUATION) PLACES ABOUT

WRITING / PRESENTATIONS

EVALUSPHERIC PERCEPTIONS Reflections of an everyday evaluator/learner/educator exploring the evalusphere



was 2007, and much of the information I share with you today was there," and quite frankly, I didn't know enough to be looking for it DATA VISUALIZATION & INFORMATION DESIGN NE LEARNER'S PERSPECTIVE... Your 1 156 55

" O D "

My "BEFORE" slide

Check out some of my earlier posts on similar topics:

Declare YOUR independence (from bad howerpoint) today.

Is Education (finally) joining the DataViz Movement?

Wisdom: Putting the WHY Before sentation Design

Checklists @EvalCenterWMU wmich.edu/evalctr/checkl...

Promote cognitive ease! For

RT @DTWillingham: Way to go

Angela Duckworth, MacArthur

"gerius" ht.ly/pc/KC5 days ago

RT @DTWillingham: Words to

adequately explained by

stupidity." via @redd...

Paradox Redux: ADDITIONAL INPUTS...

tweet by Hanlon's razor: "Never

attribute to malice that which is

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name data ises in Programs and their

anyone w/ a website: nngroup.com/articles/navig.

5 days ago

PowerPoint) tod

(finally) joining

What NOT

to Present

A fine quotation

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of the 90% (sight Where have all

On Being Part

the (qualitative)

OUTCOMES ...

August 2013

July 2013

June 2013

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April 2013

good on television anymore. So, I enjoy of work and entertain myself by designing ed my second to SlideShare. While it's all e too, and for me, it's to practice what ata visualization, information design, and tainly no paucity of engaging, compelling it there. I'm so excited that just as I est issue of New Directions for e American Evaluation Association

ta Visualization - was released online of my favorite evaluators, data nation designers. You can read all of

ck, along with an example of a

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SHORT-TERM OUTCOMES...

- Unconventional Wisdom: Putting the WHY Before the WHAT of Presentation Desig
- Data Visualization & Information Design: One Learner's Perspect
- Time to turn some pages...into evaluation know-
- Declare YOUR independence

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Sheila B Robinson, Ed. D

Voracious learner, career educator... Evaluation, Professional Development, Special Education.

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OUTPUTS...

.@AnnKEmery @evalu8r @clysy Gene Shackman's site is probably the most comprehensive collection of #eval resources

sheilabrobinson.com

What makes a good question GOOD? (cro **Actionable Data**)

01/06/2013 by Sheila B Robinson, Ed. D | 4 Comments

Now, THAT'S a very good question!

Sheila here, writing with the fabulous Kim Firth Le

We have been tweeting and emailing about cha result, this is the first in a series of posts we

I (Kim) have recently been flummoxed by t advice (preferably evidence-based) about sources for survey design don't include when crafting questions.

We've shared a few resources with others. There are certainly great re and broad advice like "use simply

really tackles what we've been disc authorized of effective of effective questions are as we study, there does seem to be cause context is too great a driver of that success did NOT find in the literature base, hoaded questions, loaded questions, and double to crafting, anecdotal advice abounds about how questions should be phrased. Some as seeing advice on

A Roundup of Survey Design Resources (Cross-post with Actionable Data) 02/13/2013 by Sheila B Robinson, Ed. D / 1 Comment Sheila here, writing with the magnificent Kim Firth Leonard of the Actionable Data blog. Since agreeing that we would co-author a series of blog posts on surveys with a focus on nosts. websites. Since agreeing that we would co-author a series of blog posts on surveys with a focus of fields and nersenectives. composing good questions, we have discovered countiless other blog posts, websites, and books on survey research from a variety of fields and perspectives, and perspectives, and books on survey research from a variety of fields and perspectives, and advice on an allestion construction of courses we have a few personal favorites and well dog-eared texts:

Journal articles, and books on survey research from a variety of fields and perspectives, we Sheila likes How to Conduct Surveys: A Step-by-Step Guide 3rd Ed. by Arlene Fink Fink Value on Idea haire Sheila likes How to Conduct Surveys: A Step-by-Step Guide 3rd Ed. by Arlene Fink Fink of the Arrange of the Arr measured" (p. 11) but little else on question wording. Like other texts, Fink addresses

question types, response options, question wording. Like other texts, Fink addresses of survey research. Kim regularly consults Dillman's Internet, Mail, and Mixed-Mode Surveys. But Dillman makes a COON question doesn't really get at the guts of our original question: "What makes a GOOD question question

GOOD?" Oh sure, there guts of our original question: "What makes a GOOD question and sharing at the see much common cance at it is and reliability considerations, and reliability considerations. and some general advice there are threats to validity to consider, and reliability considerations, and reliability considerations, of nuaction working of nuaction working and the solutions. use double negatives). But little detail about what works in terms of question wording Unlike other evaluation areas we study, there does seem to be agreement about the Unlike other evaluation areas we study, there does seem to be agreement about the adding auestions. And advice: avoid iargon, leading auestions, loaded auestions, and double-barreled AOT to do" advice: avoid jargon, leading questions, loaded questions, loaded questions, and double-barreled on the literature base. however, is specific advice on

emotive language (e.g. "do you feel included...") because it's too subjective. Yet, wording

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Happy (Evaluation) Places

Happy (Evaluatio s is devoted to organizing my favorite ev ntent and resources for evaluation lear websites that offer practice.

SITES WITH LINKS LUATION-RELATED BLOGS:

Blogs are a tremend ce for evaluation learning and s supplements to schola nals and texts. You can find so evaluation and educat ed blogs under Additional I

Evaluator and Evaluation

 This list features Ame aluation Association along with evaluation ations, groups, and evaluate

EvalCentral

- "Eval Central is a dynam" rce that ties together feeds from a large log of blogs." number of evaluation bl
- EvalCentral currently

Happy (Evaluation) Places

Happy (Evaluation) Places is devoted to organizing my favorite evaluation websites that offer both content and resources for evaluation learning and practice.

SITES WITH LINKS TO EVALUATION-RELATED BLOGS:

Blogs are a tremendous source for evaluation learning and serve as excellent supplements to scholarly journals and texts. You can find some of my favorite evaluation and educationrelated blogs under Additional Inputs on my home page.

Betty C. Jung's Website

· Huge collection of evaluation links organized into categories - Evaluation 101, Evaluation Guidelines, Evaluation Resources, Evaluation Templates, Logic Model Resources (government and non-government), Logic Model Templates, Public Health Program Evaluation, Evaluation of government programs, US Government Accountability Office, and more.

Centers for Disease Control and Prevention - Office of the Associate Director for Program - Program Evaluation

"Must read" blog posts on evaluation

These represent just a smattering orites among the many wonderfully educative blog posts, tion concepts.

on these posts. Some have stimulated

"Must read" blog posts on evaluation These represent just a smattering of my favorites ame nderstand Your Program tht Key Elements to Include theory of

blog posts on evaluation concepts. *NOTE: Be sure to read the con

the many wonderfully educative

lave stimulated interesting

ning the data for an overall

an evaluation: the

- 52 weeks of Better Evaluation: Week 24: Choosing methods to describe
- Don't expect quantitative evidence to answer a qualitative evaluation question

On qualitative data analysis:

Using Qualitative Data

On stories:

Stories as an Evaluation Tool

On difficult conversations / listening / sharing negative results

Evaluation Blogging

Improve Your Practice, Share Your Expertise, and Strengthen Your Network



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Sheila B. Robinson

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Think Tank at #Eval13 in Washington, DC Saturday, October 19, 2013 from 9:50 – 10:35 am in International Center